(function process( /\*RESTAPIRequest\*/ request, /\*RESTAPIResponse\*/ response) {

    var body = request.body.data;

    var companyName = body.company;

    var shortDesc = body.short\_description;

    var result = {};

    try {

        // Lookup company

        var grCompany = new GlideRecord('core\_company');

        grCompany.addQuery('name', companyName);

        gs.info('Before Query ' + companyName);

        grCompany.query();

        gs.info('After Query: ' + companyName);

        if (grCompany.next()) {

            gs.info('Could read the company with this user ' + companyName);

            // Create new incident

            var grIncident = new GlideRecord('incident');

            gs.info('Could read the Incident with this user ' + companyName);

            grIncident.initialize();

            grIncident.short\_description = shortDesc;

            grIncident.caller\_id = 'Platform User';

            grIncident.company = grCompany.sys\_id;

            grIncident.sys\_domain = grCompany.domain; // domain reference comes from core\_company

            grIncident.insert();

            gs.info('Can insert incident ');

            let correlationId = grIncident.number;

            gs.info('Domain Indcident API: inserted incident number: ' + correlationId);

            result.status = "success";

            result.incident\_sys\_id = correlationId;

            result.company = companyName;

            result.domain = grCompany.sys\_domain.getDisplayValue();

        } else {

            response.setStatus(404);

            result.status = "error";

            result.message = "Company not found: " + companyName;

        }

    } catch (e) {

        response.setStatus(500);

        result.status = "error";

        result.message = e.message;

    }

    response.setBody(result);

})(request, response);